



Civil Service



Published on *Civil Service Live* | The government's annual, cross-department learning event
(<https://www.civilservicelive.com>)

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FAQs

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What is Civil Service Live?

Civil Service Live is the annual conference for the Civil Service. Civil Service Live 2019 is a learning event.

What are the key themes?

This year the event will focus on the Civil Service vision; A Brilliant Civil Service, with content falling into the following five themes:

- **Improved Outcomes**
- **Effective Leaders**
- **Skilled People**
- **A Great Place To Work**
- **Global Britain**

Who organises Civil Service Live?

Civil Service Live is delivered through a partnership between Cabinet Office and Dods.

Where is Civil Service Live held?

The dates and locations for Civil Service Live 2019 have been confirmed:

Tuesday 4 June 2019: [EICC](#) [1], Edinburgh

Thursday 20 June 2019: [Exeter University](#) [2], Exeter

Tuesday 25 June 2019: [ICC](#) [3], Newport, Wales

Thursday 27 June 2019: [NEC](#) [4], Birmingham

Thursday 4 July 2019: [St James' Park](#) [5], Newcastle

Tuesday 9 July 2019: [Manchester Central](#) [6], Manchester

Tuesday 16 and Wednesday 17 July 2019: [QEII](#) [7], London

When can I register for Civil Service Live?

Registration will open on **24 April 2019**. Please visit this website and you will be able to register!

Are the venues accessible?

Yes, we make sure that all the venues we hold Civil Service Live in meet the legal requirements. Inclusivity reports will be made available on each venue page on [the](#) [8] Civil Service Live website in February 2019

How much does it cost to attend Civil Service Live?

The event is FREE to attend for all civil servants and those who work for local authorities and the wider public sector. The following fees for external delegates apply:

Early Bird [Until 13 May]

An Event Pass which covers one location, is £995 per delegate.

An Unlimited Event Pass, which allows you entry to all locations on all days, is £1,995 per delegate.

From 14 May

An Event Pass, which covers one location, £1,495 per delegate.

An Unlimited Event Pass, which allows you entry to all locations on all days, is £2,995 per delegate.

We welcome delegates from the charity and voluntary sectors and offer a substantially discounted rate of £425 per delegate per event (plus VAT).

Can I book my sessions in advance?

Booking online will be open from late April 2019. Selecting a session will only reserve you a place at the session and seats will be allocated on the day on a first-come, first-served basis. We would recommend arriving 15 minutes prior to the session beginning.

When will I receive my badge?

You will receive your badge via email approximately two weeks before the event you have registered to attend.

What happens if I don't receive my badge before the show?

Don't worry! You will receive an email when you register and again a week before the event which will contain your unique reference number. Simply print off this email and bring it with you to the show where we will print you another badge. If you forget to print the email, just give your name at the registration desk and we will manually search for your details to print another badge.

Can I attend Civil Service Live in more than one city?

The intention is that civil servants attend only one day of the Civil Service Live events, however, as the event is free to attend to all those who work in the Civil Service you are welcome to attend all the events at your own travel costs.

Will the presentations from Civil Service Live be put up online after the event?

We will work with our speakers to obtain as many presentations as possible. If you would like access to a set of slides, please email the team at: CSL-Queries@dodsgroup.com [9]. Please note, some presentations will not be available where they contain sensitive information or are not meaningful without the accompanying speech.

Does my attendance at Civil Service Live count towards my one of my five learning days a year?

Yes, Civil Service Live counts towards your five days' learning per year.

Will my data be shared, if so, who with?

Your data will be shared with Cabinet Office, Dods and any additional third parties if you agreed to in the registration process.

If I am from outside the Civil Service, how can I exhibit or get to speak at Civil Service Live?

Please contact at customer.service@dodsgroup.com [10] and an advisor will be in touch.

Is catering provided?

There will be catering points throughout the venue where you can purchase refreshments. Please be aware that only cash is accepted at these catering points. Water will be supplied free of charge. All venues are based within city centres where cafes and shops can be easily located should you need to find lunch outside the venue itself.

Will Civil Service Live pay civil servants' T and S fees to attend?

The venues have been chosen to be easily, and cost effectively, accessed using public transport. All travel costs should be claimed from your local budget and are subject to line manager approval.

What is the dress code for the events?

Office attire/ Business casual

Will there be photography at the events?

There will be an official photographer at all Civil Service Live events. If you do not want your photograph used in any materials, please let the photographer know.

What if I need to cancel my place at the event after I've registered?

Please log back into the registration site (accessed via the Civil Service Live website) and cancel your booking and the sessions you have booked to attend, so that your place can be made available to other delegates.

I've heard you are running spot mentoring at the events. How do I book this?

You can sign up for a twenty minute, one-to-one mentoring session from early 2019. These will be available to book from the Civil Service Live website.

I want to volunteer to help at the events - how do I do this?

Visit [the](#) [11] 'Get Involved' tab and register. We'll look forward to working with you at the event - and your time counts towards your allocation of corporate contribution days.

I want to offer mentoring at the events - how do I do this?

Visit [the](#) [11] 'Get Involved' tab and register. We'll look forward to working with you at the event - and your time counts towards your allocation of corporate contribution days.

Source URL: <https://www.civilservicelive.com/node/553>

Links

[1] <https://www.eicc.co.uk/>

[2] <https://www.exeter.ac.uk/>

- [3] <http://www.iccwales.com/>
- [4] <http://www.thenec.co.uk/>
- [5] <https://www.nufc.co.uk/stadium>
- [6] <https://www.manchestercentral.co.uk/>
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